

Frequently Asked Questions (FAQ)

Q1. What types of dental services are covered under CGHS?

Ans. Dental services covered under CGHS from empanelled hospitals/Govt./Distt. Hospitals are -

1. Restorative Care- Filling, Root Canal treatment.
2. Prosthodontics- Dentures & Bridges
3. Surgical Procedures- Tooth Extraction, Gum surgery and other minor oral surgeries.
4. Periodontal- Treatment for gum disease treatment.
5. Orthodontics- Braces and related treatment.

Q2. Does reimbursement for Dental Prosthesis like crowns, veneers, partial dentures, dental implants is allowed?

Ans. No.

Q3. Does reimbursement for the treatment taken in the non-empanelled hospital is allowed?

Ans. No.

Q4. Can an employee take medicine from Amrit Pharmacy on Credit Basis on the basis of prescription of a doctor (Outside IIT Ropar Health Centre) from empanelled/ recognised hospital?

Ans. No. Employee can claim for the reimbursement of expenditure incurred as per the procedure (as per CS (MA) rule).

Q5. What if the medicines prescribed by the Medical Officer not available in the Amrit Pharmacy?

Ans. In case the medicine is not available with the Amrit Pharmacy the claimant can purchase medicines from any other pharmacy and submit claim for reimbursement.

Q6. Is it mandatory to procure medicine prescribed by Institute medical officers from Amrit Pharmacy?

Ans. Yes. Medicines prescribed by the Institute Medical Officers should be procured from Amrit Pharmacy. Only if the prescribed medicines are not available at Amrit Pharmacy may they be purchased from the market, in which case the claim will be processed on a reimbursement basis.

Q7. Does expenditure incurred on following items (procured on prescription of a Medical Practitioner) is reimbursable:

- 1. Products manufactured / marketed as food supplements, cosmetics & ayurvedic preparation prescribed by the allopathic doctors**
- 2. Supply of Vitamins, Minerals, Nutritional supplements and antioxidants**
- 3. Baby food preparation, protein biscuits, protein powder, lactonic granules.**
- 4. Medicines covered in the list of inadmissible medicines.**

Ans. NO. Expenditure incurred on these items will be deducted from the claim amount while processing the claim.

However, reimbursement of Vitamins are allowed in following situations

Vit A&D for developing and growing children of age 0-5 yrs.

Vit B Complex along with the prescribed antibiotics

Inj B-12, Folic Acid in case of pregnancy

Inj B-12, Tab VitD3 in case of peripheral neuropathy and diabetic neuropathy

Vitamin on the basis of prescription of a doctor supported by lab report showing deficiency of Vitamins.

Q7. List of essential documents needs to be provided with every reimbursement claim:

- 1. Copy of prescription/OPD card.**
- 2. Original cash memo/bills.**
- 3. Any E-Bills must be digitally signed.**

All cash memo/bills should be self-certified by the claimant.